



## Terms and Conditions

Last updated on 28/04/2020

**Terracotta D'arte** is committed to protecting your privacy and providing most comprehensive product / company information and safe online experience. This Privacy Statement applies to the Terracotta D'arte Web site and administrates data collection and usage. By using the Terracotta D'arte website, you consent to the data practices described in this statement.

### Collection Personal Information

The personal data about you which this **Website** may collect includes:

- information collected when you register or update an online profile, which may include personal data such as your name and contact details as your e-mail address, name, work address or telephone number;
- the content of electronic forms you submit via this website, requesting us to provide services or information, or take actions;
- information submitted if you participate in an online survey; and
- any messages or comments you submit to us via this website, which may include personal data such as name, email address and telephone number.

You may browse some information-only areas of this website without providing any personal data, however we may not be able to provide the full range of services through this website if we are not provided with the information outlined above.

In common with many commercial websites we may also collect information which tells us about visitors to this website but not the identity of those visitors. For example, we may collect information about the date, time and duration of visits and which pages of this website are most commonly accessed. This information is used by us to help to administer and improve the website.

**Other methods** to collect data from and about you including :

Direct interactions. You may give us your Identity and Contact by exchanging business cards, by filling in forms or by corresponding with us by post, phone, email or through chat or social media.

This includes personal data you provide when you:

- sign up to receive the newsletter;
- make enquiries or request information be sent to you;
- order our products or services;
- ask for marketing to be sent to you;
- engage with us on social media;
- contact customer services; or
- leave comments or reviews on our products or services (please be kind!).



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### Use of your Personal Information

In addition to providing our products and services to you, we may use or disclose personal data that we collect about you for purposes including the following:

- where you have requested it or in accordance with privacy laws, to provide you with information relating to the Terracotta D'arte promotional details about products and services that may be of interest to you;
- purposes related to the Terracotta D'arte research (including market research), planning, product and service development, security and testing;
- purposes connected with the operation, administration, development or enhancement of this Website;
- where Terracotta D'arte suspects that fraud or unlawful activity has been, is being or may be engaged in; and
- where a third party acquires or wishes to acquire, or makes inquiries in relation to acquiring, an interest in Terracotta D'arte.

Terracotta D'arte does not sell, rent or lease its customer data to third parties.

Terracotta D'arte keeps track of the Web sites and pages our customers visit within Terracotta D'arte in order to determine what Terracotta D'arte services are most appealing to the general audience. This data is used to deliver customized content and advertising within Terracotta D'arte to customers whose behavior indicates that they are interested in a particular subject area.

Terracotta D'arte Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Terracotta D'arte the site; (b) protect and defend the rights or property of Terracotta D'arte; and, (c) act under exigent circumstances to protect the personal safety of users of Terracotta D'arte, or the public.

### Use of Cookies

Like many major websites, the Terracotta D'arte website may use "cookies" which store some information on computers accessing the Website. Cookies may be used by us for a variety of purposes. For example, we may use cookies to recognize a computer which has previously visited this Website and customize the Website according to previous preferences and site behavior. Cookies may also be used to manage security and store information about the type of browser being used. With most Internet browsers, users can erase cookies from their computer's hard drive, block all cookies, or receive a warning before a cookie is stored. However, some parts of this Website may not function fully for users that disallow cookies. Further information on deleting or controlling cookies is available at [www.aboutcookies.org](http://www.aboutcookies.org).

Our website uses Google Analytics, a service which transmits website traffic data to Google servers. Google Analytics does not identify individual users or associate your IP address with any other data held by Google. We use reports provided by Google Analytics to help us understand website traffic and webpage usage.

### Security of your Personal Information

We use a number of mechanisms to protect the security and integrity of personal data. Unfortunately, no data transmission over the Internet can be guaranteed as completely secure. So while we strive to protect such information, we cannot ensure or warrant the security of any information transmitted to us and individuals do so at their own risk. Once any personal data comes into our possession, we will take reasonable steps to protect that information from misuse and loss and from unauthorized access, modification or disclosure. A username and password may be essential for you to use some sections of this Website. For your own protection, we require you to keep these confidential and to change your password regularly (if required).

### Changes to this Statement

Terracotta D'arte will occasionally update this Statement of Privacy to reflect company and customer feedback: Terracotta D'arte encourages you to periodically review this Statement to be informed of how Terracotta D'arte is protecting your information.

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### Contact Information

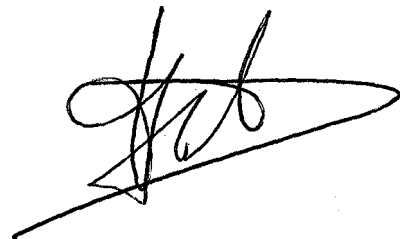
Please contact our Privacy Officer using the details set out below if you wish to:

- ask any questions or provide feedback about this Website Privacy Statement;
- make a request for access to any personal data that we may hold about you; or
- make a complaint about the way in which we have handled your personal data.

Any information that we provide in response may be limited to the extent permitted by any applicable law.

Email: [info@terracottadarte.be](mailto:info@terracottadarte.be)

Phone: +32(0)4 259 76 62



Vinciane Habets  
Owner